

21505 W. Wasson Road
Trivoli IL 61569-9722

July 29, 2002

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Federal Communications Commission
Office of Secretary

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 - 12th Street SW
Washington DC 20554

RE: CC Docket No. 96-115 and 96-149

Dear Commissioners,

In the best of all countries there would be a law prohibiting the selling of any customer data lists gathered by any individual or company. In the worst of all countries there would no laws prohibiting the exchange or selling of such information. Somewhere in between the best and worst countries would be a country which would at least, by law, require individuals and companies to have written permission from any individual whose data they wish to sell or otherwise release.

I urge you to prevent phone companies, both land and cellular, from being able to arbitrarily divulge any information from their records including my name, address, telephone number, monthly bill, outgoing calls or incoming calls without my written permission. Beyond the violation of my privacy is the intrusion on my time by the endless unwanted telephone requests by telemarketers, telesurveyers, telesolicitors, telepollsters and on and on.

Please do not allow the phone companies to invade and violate my rights to privacy. Let *me* determine who may have my data.

Sincerely,


Vanna J. Zeigler

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